



Get covered right down  
to your identity



As an eligible\* Blue Shield member, you can get identity protection services from Experian® such as identity repair assistance, identity theft insurance, and credit monitoring for you and your covered family members at no additional cost to you.†

You can access these services by contacting Experian's customer care team at **(866) 274-3891**, Monday to Friday from 8 a.m. to 10 p.m. and Saturday and Sunday from 10 a.m. to 7 p.m. Central time. You can also enroll online by visiting [experianidworks.com/blueshieldca](https://experianidworks.com/blueshieldca). When creating your account online, you will need to provide the activation code **BCBSCALI24**. For over-the-phone setup, you will need engagement number **B100349**.

\* Due to current laws and regulations, members of Blue Shield Federal Employee Program, Medicare Advantage HMO Plan, or Medicare Prescription Drug Plan are not eligible to receive this offer.

† ID theft protection is an opt-in offering to eligible members as long as they have a Blue Shield health insurance plan/policy. It's available at no additional cost. Members who are under the age of 18 require a legal guardian or parent to opt in on their behalf.

[blueshieldca.com](https://blueshieldca.com)